



Our Capabilities ►



Government & Education | Economics & Public Finance | Health & Human Services | Nonprofits & Communities

Our passion is getting results for our clients.

By helping you navigate challenging, complex or critical issues.



What We Do

Design more efficient and responsive government • Improve management systems • Assess programs and outcomes • Evaluate policies and public investments • Assess community needs and resources • Provide data-driven, objective analysis to inform key decisions • Analyze options and identify impacts • Facilitate community dialogue • Deliver management and implementation support

Who We Serve

Governments and communities • School districts • Nonprofits • Business and civic leaders • Foundations • Higher education institutions

Why CGR?

If you seek promising solutions that can lead to a more vibrant and sustainable future, CGR can help.

A Century of Making a Difference

One factor that sets us apart is our longevity. CGR was founded in 1915 by visionary leader George Eastman with a mandate to **“get things done for the community.”**

At first we focused on one city – Rochester, NY.

Over time our reach expanded to one state, then the northeastern U.S., and now the nation. But the principle of making a difference has never changed.

By serving our clients well we’ve earned their trust, and gained a reputation for being the consultant to engage when you need an innovative solution for a complex challenge. No one else delivers the experience, expertise and passion you need like CGR!

No organization or community faces the exact same issues.
Each is unique, so we tailor our solutions to your circumstances.

Our Practice Areas

Government & Education

Complex challenges demand creative, achievable solutions.

Our work yields greater fiscal stability, better service outcomes and improved resource allocation. Our experience encompasses service-specific issues, organization-wide challenges and issues that cross multiple boundaries for all levels and sizes of governments. We provide independent evaluations, detailed reviews, impact analyses and implementation plan designs. CGR serves as a thought partner as you reinvent your operations to overcome challenging fiscal waters.

Key Capabilities

- Management reviews
- Operational analysis
- Efficiency studies
- Budget analysis
- Budgetary planning
- Restructuring, shared services, dissolution and consolidation plans
- Central business office design
- GIS mapping
- Policy and program implementation support
- Strategic planning
- Service reengineering
- Police, fire and EMS analysis
- Emergency services planning
- Program evaluation
- Policy design and analysis
- Public engagement and facilitation
- Change management
- Organizational capacity building

Economics & Public Finance

The best decisions come from the best information.

From estimating fiscal and economic impacts to completing cost-benefit analyses of proposed projects, our work is comprehensive, unbiased and designed to maximize communities' investments and resource allocations. We have a deep understanding of the increasing fiscal and service pressures on governments. Drawing on our public finance expertise, we help governments of all sizes develop and implement restructuring plans that yield greater efficiency and fiscal stability.

Key Capabilities

- Economic impact analysis
- Fiscal impact modeling
- Cost-benefit analysis
- Municipal fiscal distress action plans
- Regional economic studies
- Land use impact analysis
- Economic development studies

Health & Human Services

To be strong, communities must be healthy.

Rely on CGR to assess the health, behavioral health, and human service needs of your community; evaluate future service demand; examine options for improving services and efficiency; and/or monitor programmatic impacts on at-risk populations. Our solutions match today's realities: integrated approaches, agency collaborations, community partnerships, real-time information, and documented program effectiveness.

Key Capabilities

- Community health assessments
- Community needs and resource assessments
- Public nursing home operational reviews
- Public health service assessments
- Veterans' services reviews
- Criminal justice service reviews
- Child and family services evaluations
- Service reengineering
- Program evaluation
- Policy design and analysis
- Strategic planning

Nonprofits & Communities

Making a difference impacts the larger community.

Vibrant communities depend on strong, active and responsive nonprofits to engage residents, convene dialogues on critical challenges, and inform local and regional policy solutions. Communities are increasingly looking for cross-sector, collaborative solutions to problems. CGR delivers value-added, achievable solutions that make a difference for clients serving the greater good.

Key Capabilities

- Community indicators / performance measurement online tools
- Census data analysis
- Service gap analysis
- Program evaluation
- Strategic planning
- Workforce development planning
- Public engagement and facilitation
- Change management
- Organizational capacity building

Additional Offerings



Community Profiles

CGR Profiles are designed to help communities build on their strengths, tackle problems and make wise use of scarce dollars. Improving communities requires data everyone trusts.

Community Profiles provide meaningful data, analysis and context for indicators spanning a range of topics that you select. Profiles are web-based, allowing you to put objective information at everyone's fingertips.

CGR can also provide ongoing support by refreshing – on a quarterly basis – with new data.

www.communityprofiles.org

informANALYTICS

CGR developed informANALYTICS to help economic development professionals and other interested customers complete cost-benefit analyses for proposed projects quickly, consistently, accurately – in real time.

Users can estimate a project's fiscal impact, assess its economic impact, and generate reports for stakeholders. See the website for a product overview, testimonials and to request a free demonstration.

www.informanalytics.org

govistics

For libraries, researchers, governments and taxpayers, CGR provides standardized data for 89,000 individual state and local governments and school districts in the nation. Govistics makes research, analysis and tracking of public dollars easy and accessible. You can instantly drill down to a single government, view spending by function, and compare a government's spending with peers nationally.

Govistics also includes standardized data on crime, demographics, employment, retirement system and revenue.

www.govistics.com

